

## Referral Tool for the Ministry of the Environment, Conservation and Parks

Source	Report Type	Refer to Response Agency	Examples
Asbestos suspected in old buildings	Waste or Garbage	Ministry of Labour, Training and Skills Development for worker safety concerns  Municipal by-law enforcement re: building permit	Complaints of suspected asbestos in old buildings, Ministry of the Environment, Conservation and Parks has jurisdiction over management of the waste material (Reg. 347)
Bottled water	Water	Local Medical Officer of Health	Quality of Bottled Water
Commercial/Service Retail Outlets, including Restaurants	Air (Odour, Dust and Smoke)	Municipality or local authority	Bakeries, fast food, grease bins, cigarette smoke, smokehouses, diesel generators, butchers, abattoirs, festivals or special events, gun ranges, other
Commercial/Service Retail Outlets, including Restaurants	Noise	Municipality or local authority	HVAC, machinery, other, dog kennels
Construction, Maintenance or Demolition	Air (Odour, Dust and Smoke)	Municipality or local authority, including by-law enforcement under building permit or site plan approvals, Ministry of Labour, Training and Skills Development	Construction vehicles, dust/mud track out, asbestos concerns, dust, smoke, stucco application, stone cutting, complaints of offsite dust generated from neighbour's construction activities, welding, roof tar, paving, blasting (road authority), other
Construction, Maintenance or Demolition	Noise	Municipality or local authority	Vehicles, cranes, drilling, blasting, excavation, other

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Domestic Animals	Odours	Municipality or local authority	Livestock at a residential property, butcher
Drainage and Rain Runoff, private property	Water	Municipality or local authority	
Festivals/Special Events	Noise	Municipality or local authority	Fireworks, fairs, music events
Racetracks	Noise	Municipality or local authority	Horse racetracks
Residential Odours or Smoke	Odours	Municipality or local authority	Barbeques, woodstoves, outdoor fire pits, smokehouses, burning brush/wood/leaves
Residential Noise	Noise	Municipality or local authority	Barking dogs, animals, air conditioners, leaf blowers, swimming pool pumps
Sewers (Storm or Sanitary) and Small Sewage Systems	Water	Municipality	All discharges to storm sewers where there is a municipal by-law. All discharges to sanitary. Excludes illegal dumping.  Sewage Systems - less than 10,000 litres daily design capacity
Smoke from prescribed or planned burns and forest fires	Air Quality	Ministry of Natural Resources and Forestry or Municipal Fire Department	Forest Fire or planned forest burns
Snow removal or snow dumping	Noise	Municipality or local authority	Noise from snow removal equipment
Vehicles	Noise	Municipality, Ministry of	Motorcycles, Trucks, Trains, Highway, etc.

Source	Report Type	Refer to Response Agency	Examples
		Transportation or Operating Authority	
Vehicles	Other	Municipality	All (drips from oil spraying/rust protection, drips from vehicles anywhere on the ground)